

Quality Policy

Policy Statement

Nimbus Architecture and Heritage Pty Ltd have implemented a Quality Assurance Management Program to meet the needs and demands of the building industry.

Our Quality Assurance Management Program looks at the activities necessary to design, develop and implement a product or service in an effective and efficient way with respect to the system and its performance. The quality management program that we employ looks at three main components: quality control, quality assurance and quality improvement.

To achieve the above, Nimbus Architecture and Heritage Pty Ltd will:

- Ensure the responsibility of creating quality outcomes is shared jointly between Management and Employees. Our commitment is to utilise every available means to do it right the first time;
- Establish measurable objectives and review performance at least annually;
 - The Quality Representative will produce statistical reports regularly to assist and identify trends. Corrective actions will be determined, assigned to responsible officers and implemented;
- Ensure that customer expectation, as well as specifications, are an integral part of every program;
- Ensure continuous improvement of the quality management system by reviewing the effectiveness of the policy and procedures at least annually;
- Commit to an ongoing training program for all new and existing employees;
- Promote quality awareness and employee work involvement in quality improvement programs;
- Maintain a committed Quality Management System to ISO 9001:2015.

Our standard terms of engagement include monthly updates to the progress of the services completed which are provided by close of business at the end of each month over the duration of the Scope of Services.

Jesse Mowbray

Director

Signed:



Date: 23.05.2025